

Keltek Brewery Privacy policy

This privacy policy sets out how Keltek Brewery uses and protects any information that you give when you use this website.

Keltek Brewery is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Keltek Brewery may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 12/2009.

What we collect:

We may collect the following information:

- Name
- Contact information including email address
- Demographic information such as postcode & street address
- Other information relevant to deliveries (e.g. Specific delivery instructions)
- Statistical information such as where you heard of the Keltek Brewery

Please note: This information is only gathered when an order is placed (for delivery and invoice purposes) or when signing up to the Keltek Brewery newsletter.

What we do with the information we gather

The only data that we gather from people using our website is given voluntarily when you:

- Sign up to receive the Keltek Brewery newsletter
- Place an order for Local Pick-up or Home Delivery

We never take any information from you without your consent.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. If any financial details are taken over the phone (for example card details) these are destroyed immediately after use.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive.

We use traffic log cookies to identify which pages are being used and where traffic to our website has come from. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and no personal information is taken.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

- When placing an order you do not always have to fill out every field to complete the transaction. Only fields denoted with a * are mandatory. Completing the other fields is completely at your own discretion.
- If you have previously agreed to us using your personal information for direct marketing purposes (e.g. Keltek Brewery Newsletter), you may change your mind at any time by writing to "FAO: Marketing Department, Keltek Brewery, Candela House, Cardrew Industrial Estate, Redruth, Cornwall, TR15 1SS", emailing us at sales@keltekbrewery.co.uk or clicking the 'unsubscribe' option at the bottom of marketing e-mails.

We will not sell, distribute or lease your personal information to third parties.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to FAO: Marketing Department, Keltek Brewery, Candela House, Cardrew Industrial Estate, Redruth, Cornwall, TR15 1SS.

If you believe that any information we are holding on you is incorrect or incomplete, please write to FAO: Marketing Department, Keltek Brewery, Candela House, Cardrew Industrial Estate, Redruth, Cornwall, TR15 1SS or email us as soon as